# 2023-24 Technology Updates for State Testing

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Dec. 14, 2023

# Online Waiver Requests

# Window Closed: Nov. 22, 2023

| Assessment | Approved Requests | Rejected Requests |
| --- | --- | --- |
| M-STEP | 8 | 2 |
| MI-Access | 9 | 1 |
| WIDA | 9 | 2 |
| PSAT 8/9 grade 8 | 4 | 4 |
| PSAT 8/9 grade 9 | 3 | 1 |
| PSAT 10 | 3 | 1 |
| SAT with Essay | 3 | 1 |

# College Board Updates

# Technology Roles

| Technology Coordinator | Technology Monitor |
|---|---|
| Works with Test Coordinator and SSD Coordinator to meet student needs for test day. | District- or school-based staff member who assists students and staff with technical troubleshooting in designated room(s) on test day. |
| Ensures devices used for testing meet technical specifications. | May or may not be the same person as the Technology Coordinator. |
| Installs Bluebook on student devices for testing. | Is not assigned in EEM. |
| Ensures Network Readiness Check. | |
| Ensures network Readiness Check. Assists test coordinators and proctors with digital readiness check | |
| Must be assigned in EEM. | |
| Will receive assignment emails from the College Board Interactive Checklist. | |

# College Board Resources

▶ For information on device readiness,
visit: https://bluebook.collegeboard.org/technology/devices

▶ For information on Bluebook updates,
visit: https://bluebook.collegeboard.org/technology/updates

▶ For information on approved testing devices,
visit:  https://bluebook.collegeboard.org/students/approved-devices

▶ For information on network readiness,
visit: https://bluebook.collegeboard.org/technology/networks

▶ For information on assistive technology,
visit: https://bluebook.collegeboard.org/students/accommodations-assistive-technology

# Upcoming Webinar

| Training/Registration Link | Audience | Date | Time |
| --- | --- | --- | --- |
| Technical Readiness Webinar (Option 1)<br><br>(https://collegeboard.zoom.us/webinar/register/WN_b1V3zaLJRS-jJwceV6go1w) | Technology Coordinators<br><br>Test Coordinators | January 10, 2024 | 1-2 p.m. ET |
| Technical Readiness Webinar (Option 2)<br><br>(https://collegeboard.zoom.us/webinar/register/WN_imFe0kHRSh69v8PTShZ7sQ) | Technology Coordinators; Test Coordinators | January 16, 2024 | 1-2 p.m. ET |

# Support and Troubleshooting

► Email: michganadministratorsupport@collegeboard.org

► Phone: 866-870-3127

# DRC Updates

# DRC INSIGHT Technology Readiness Training
### Held Nov. 29, 2023

▶ [Webinar Recording](https://bit.ly/4a0Bua2): (https://bit.ly/4a0Bua2)

▶ [PowerPoint Presentation](https://bit.ly/3N559oJ): (https://bit.ly/3N559oJ)

# DRC INSIGHT Test Security Changes

Beginning **June 30, 2023**, DRC is implementing a security enhancement that will impact the Michigan Online Assessments and require local IT staff to change the way they update the DRC INSIGHT Secure Browser software on testing devices. Moving forward, only Admin-level users will be allowed to update the DRC INSIGHT Secure Browser on Windows and macOS testing devices.

- Sites that **are impacted**:
    - Sites that manually update the secure browser on each Windows or Mac testing device.
    - Sites that have enabled the auto-update feature for the secure browser. This will no longer be an option moving forward.
- Sites that **are NOT impacted**:
    - Sites that use iPad or ChromeOS devices for testing.
    - Sites that use deployment software to update multiple testing devices at once.

# DRC INSIGHT Test Security Changes

**Action Needed!**

▶ Impacted sites must make plans to update the secure browser as soon as possible after June 30, 2023

▶ **Updating the secure browser is <u>required</u> in order for students to test in the 2023-24 school year**

▶ This update impacts:

    ▶ WIDA

    ▶ Early Literacy and Mathematics Benchmark assessments

    ▶ M-STEP

    ▶ MI-Access

# Resources and Supports

## Resources

▶ **[Tech Bulletin: Updating DRC INSIGHT Secure Browser on Windows and Mac Testing Devices](#)**

▶ Technology Setup and Installation Webinar

  ▶ Wednesday, August 2, 2023 at 10:00 a.m.

  ▶ **[https://datarecognitioncorp.zoom.us/j/89086507440](https://datarecognitioncorp.zoom.us/j/89086507440)**

▶ DRC Customer Support

  ▶ 877-560-8378 (option 2)

  ▶ [MISupport@datarecognitioncorp.com](mailto:MISupport@datarecognitioncorp.com)

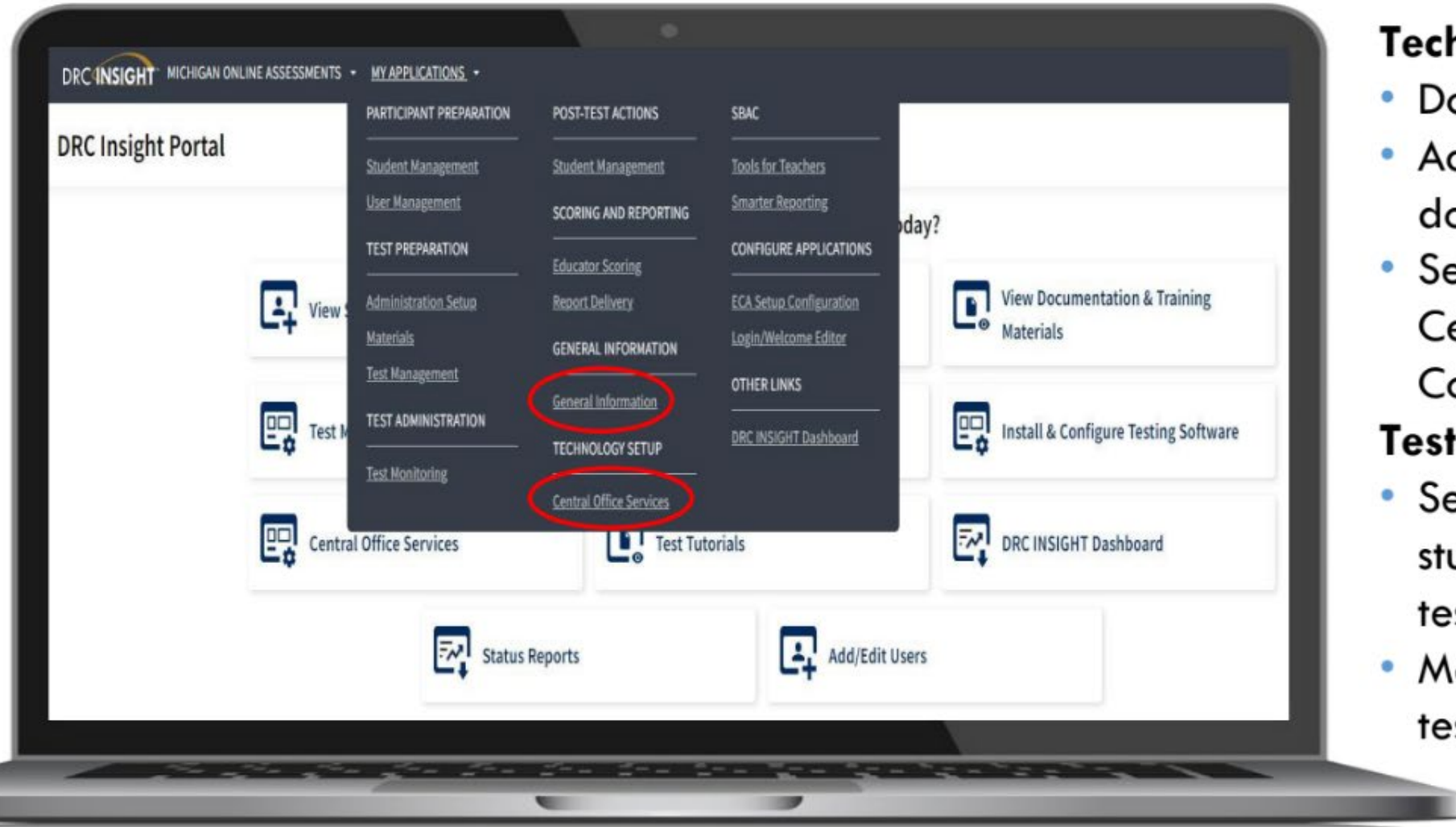# DRC INSIGHT Portal – https://mi.drcedirect.com/



**Technology**
- Download installers
- Access technical documentation
- Set up and manage Central Office Service Configurations

**Test Administration**
- Set up and manage student information and test sessions
- Manage and monitor testing

# DRC Online Readiness Documents and Tools

**DRC** CORPORATION

| | |
|---|---|
| **SITE READINESS OVERVIEW** | Comprehensive overview of the approach to site readiness to deliver online testing |
| **SYSTEM REQUIREMENTS** | Detailed information on supported devices and operating systems |
| **TECHNOLOGY USER GUIDE** | Comprehensive, user-friendly set of manuals for school and district users |
| **SITE TECHNOLOGY READINESS CHECKLIST** | Reference checklist and planning tool for sites administering assessments online |
| **SITE CAPACITY ESTIMATOR** | Estimates response times based on site-specific factors |
| **ONLINE TESTING NETWORK EVALUATION CHECKLIST** | Reference checklist and planning tool for sites to assess the site's network readiness |
| **COS SERVICE DEVICE DECISION GUIDE** | Guide to help determine the best configuration for site content management |
| **ALL-IN-ONE QUICK REFERENCE GUIDES – WINDOWS AND macOS** | Install and configure COS Service Device and DRC INSIGHT on a single testing device |
| **TECH BULLETIN: EXTENDED RETRIES** | Describes Extended Retries feature to address testing device connection issues |

See DRC INSIGHT Portal for up-to-date Documents
My Applications → General Information → Documents

**MICHIGAN** Department of Education

# DRC Customer Service

- DRC Customer Service
  - Phone: (877) 560-8378, **Option #2**
  - Hours of Operation:
    - 8:00 am - 5:00 pm ET [regular hours]
    - 7:00 am - 5:00 pm ET [extended hours during testing window]
  - Email: misupport@datarecognitioncorp.com

- DRC WIDA Customer Service (WIDA ACCESS or Screener)
  - Hours of Operation: 8:00 am – 7:00 pm ET
  - Phone: (855) 787-9615
  - Email: wida@datarecognitioncorp.com

# Questions?



► [cermakk@michigan.gov](mailto:cermakk@michigan.gov)

► [tahaneyt@michigan.gov](mailto:tahaneyt@michigan.gov)

► [mde-oeaa@michigan.gov](mailto:mde-oeaa@michigan.gov)

► 877-560-8378
(select appropriate option)